



TRUCE
FAMILY

Getting Started Guide

Create your family account and get
your family members set up.

Create New Family Account

1) Download and install TRUCE Family App.

- [Apple App Store](#)
- [Android Google Play Store](#)



2) Tap **New Family Account** on the Login screen.



Follow prompts to allow permissions: (**Note:** *Permission vary for Apple vs Android*)

- **Notifications:** (*Apple & Android, Recommended*) Stay up-to-date on family activities and messaging.
- **Ignore Battery Optimizations:** (*Android, Recommended*) Ensures optimal performance.
- **Location:** (*Apple & Android, Optional*) Needed for location sharing and personal device restrictions.
- **Screentime:** (*Apple, Optional*) Needed to enable personal device restrictions.
- **Draw Over Other Apps:** (*Android, Optional*) Needed to enable personal device restrictions.
- **Do Not Disturb:** (*Android, Optional*) Needed to enable personal device restrictions.
- **Usage Statistics:** (*Android, Optional*) Needed to enable personal device restrictions.

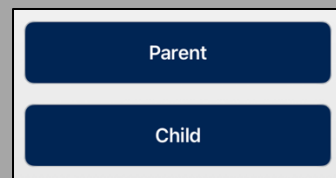
Add new Family Member

4) Tap the + **Add a Family Member** button at the bottom of your My Family Screen to add a new family member



5) Populate the following fields to create a new family member.

- **Name** – Full name of the family member
- **Email** – Member's email; used to log in
- **School Code** – When adding a child, you have the option to enter a school join code, which links their participating school phone restriction to the child account.
- **Password** – Enter a login password.
 - *Note: A random generated **Invite Code** will also be created and available on your My Family screen, which can be used by this family member to login. (Code expires in 4 hours, refresh if needed)*



Add Child

Name

Email

School Code

Optional School Code

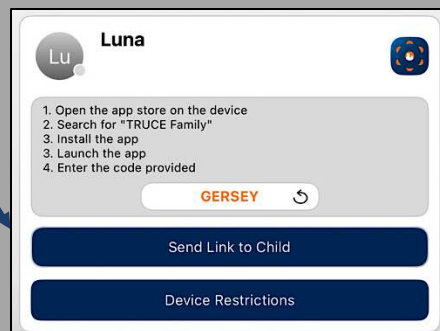
Password

Confirm Password

Create Family Member

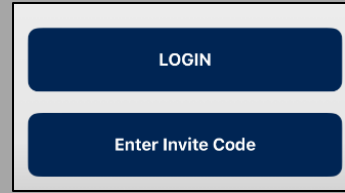
Whats Next?

1. Help get Child's device setup.
2. Explore your options on your My Family screen.
3. Set up device restrictions on your child's device
 - Link School Restriction
 - Custom Restriction
 - Driving Restriction



Child Device Setup and App Experience

- Download and install TRUCE Family App.
 - [Apple App Store](#)
 - [Android Google Play Store](#)
- On the Login screen, tap **Enter Invite Code**.
 - If you have logged in before, use the **LOGIN** option.
 - Leverage the Forgot Password link if you need to reset your password.
- Follow prompts to allow Required permissions: *(Note: Permissions between Apple and Android)*
 - Notifications:** *(Apple & Android)* Stay up-to-date on family activities and messaging.
 - Ignore Battery Optimizations:** *(Android)* Ensures optimal performance.
 - Location:** *(Apple & Android)* Needed for location sharing and personal device restrictions.
 - Screentime:** *(Apple)* Needed to enable personal device restrictions.
 - Draw Over Other Apps:** *(Android)* Needed to enable personal device restrictions.
 - Do Not Disturb:** *(Android)* Needed to enable personal device restrictions.
 - Usage Statistics:** *(Android)* Needed to enable personal device restrictions.
- That's it!** Below includes details on what to expect while using the app.

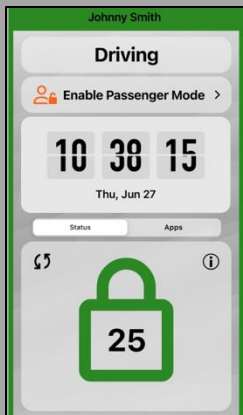


What to Expect with TRUCE Family

Your Home Screen



In **Unrestricted Mode**, the green lock means your settings are correct and no restrictions are active. The number inside shows how many days your settings have stayed correct—aim for a high score!



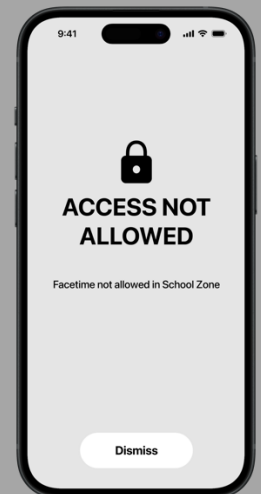
Restricted Mode limits apps and notifications to boost focus. The screen shows the area's name, a green lock, and border. The Approve App tab appears if apps are allowed; otherwise, it won't.

Messaging

Tap the envelope in the top right corner to access family messaging. New messages are shown as a notification or number on the envelope.

App Restriction Experience

On your device's home screen, accessible apps appear normal, while restricted apps are greyed out. Attempting to open unapproved apps shows a screen notifying you that access is not allowed.



Link School Restriction

If your child’s school uses TRUCE Family as part of their phone policy, this guide will help you link the school’s policy to your child’s account. This ensures automatic device restrictions during school hours, blocking apps and notifications in class, while still allowing you to call your child and view their location for peace of mind.

There are two options to link the school policy:

- During the creation of your child’s family member account or
- After the account has already been created.

Both processes are outlined below.

Option 1: During Child Account Creation

- 1) To create your child’s account, tap the **+ Add a Family Member** button at the bottom of your My Family screen, then tap the **Child** button.



- 2) Enter the **School Code** provided by your school in the Add Child form to link the school restriction to your child’s account—no further action needed.

Add Child

Name

Email

School Code

Optional School Code

Password

Confirm Password

Create Family Member

Option 2: After Child Account Creation

- 1) Scroll to the family member you’d like to configure on the My Family screen, then tap **Device Restrictions**

- 2) Tap **+ Add**



- 3) Tap **School Restriction**

- 4) Enter the code provided by your child’s school, then tap **Join**



< Device Restrictions Join

School Restriction

ENTER SCHOOL CODE

Add New Device Restrictions

Select the type of device restrictions you want to add.

Custom Restriction

Driving Restriction

School Restriction

That’s it! Your child’s device will now follow school phone rules automatically, active only on campus and during school hours.